

Admissions

Age: 16+
3 shift minimum

Committee is active Wednesday-Sunday. Admissions ambassadors are asked to provide a high-level customer service to all tournament attendees. They support ticket purchases on guest mobile devices and educate attendees on how to display their mobile tickets for scanning at the admission gates. Admission ambassadors will greet spectators and answer general questions. Volunteers should be comfortable with the operation of mobile phones. Admission Ambassadors may also be responsible for providing a Courtesy Shuttle for guests. Volunteers must be 16 years of age and be comfortable operating a golf cart. Prior knowledge of course layout is preferred.

Carts

Age: 16+
3 shift minimum

Committee is active Monday – Sunday. Manages the daily distribution of golf carts. Distributes golf carts to designated tournament constituents through an organized system. Assists with numbering and cart labels while ensuring cart keys and carts are returned, charged, and cleaned daily.

Competition Support Shotlink Mobile Spotter (SMS)

Age: 18+
3 shift minimum

Committee is active Thursday – Sunday. This new committee is essential to ShotLink being able to collect and distribute real time scoring and statistical data. Under the leadership of the Scoring Tech, the ShotLink Mobile Spotters will help locate and flag shots that miss the fairway/green, assist with ball flight from the tee, and relay pertinent information to the Scoring Tech such as penalty situations, obstructed shots, and details from locations. Volunteers should have a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail. All Mobile Spotters should be physically able to walk around their assigned hole for the duration of their shift in potentially varied weather conditions. Quickly locating shots not in view for the Scoring Tech or Camera System is a key function of this role as it is vital to be able to gain accurate insight into the location of each shot.

Gallery Management

Age: 16+
3 shift minimum

Committee is active Wednesday – Sunday. Responsible for crowd control, noise, traffic, and ensuring the safety of guests and players. They get the unique opportunity to work inside the ropes and see the action up close and will locate and protect errant golf shots hit outside of the ropes. Assigned to on-course locations such as tee box, fairway, green or to high traffic areas such as practice locations and cross walks.

Hospitality

Age: 16+
3 shift minimum

Committee is active Wednesday – Sunday. Responsible for creating a world-class experience for the JDC hospitality clients and their guests. Volunteers will greet guests, scan credentials, and affix wristbands outside of the various hospitality locations on course.

Information Booth

Age: 16+
3 shift minimum

Committee is active Wednesday – Sunday. Information Booth manages several high traffic areas to assist spectators with directions and helpful information. These volunteers have a diverse knowledge of the overall tournament grounds and events. Will be provided with a binder of applicable information.

Standard Bearers

Age: 16+
3 shift minimum

Committee is active Wednesday -Sunday. New volunteers must be available for Wed-Fri shifts. Standard Bearers carry and update the scoring standard sign for each grouping during competition. In depth knowledge of golf scoring is preferred. Must be able to carry a standard sign (approx.. 15 lbs. with a shoulder strap) and be able to walk all 18 holes (approx. 5-6 miles). Attending a mandatory Standard Bearer clinic prior to the tournament is required.

Transportation

Age: 21+
3 shift minimum

Volunteers must provide a U.S. issued valid driver's license.

Committee is active Saturday (6/29) – Monday (7/8). The committee operates to distribute and retrieve all courtesy vehicles to PGA TOUR professionals. The committee helps shuttle caddies and media personnel from designated parking lots and supports the vehicle tracking process.