



Volunteer Open Committee Descriptions

We appreciate your interest in serving as a volunteer for the 2023 John Deere Classic. With the continued evolution of our sport, the PGA TOUR and the John Deere Classic is making a concentrated effort to streamline the volunteer committee structure. We invite you to look at the evolved tournament committee descriptions, particularly this year's feature committees: Competition Support formerly known as Shotlink and Gallery Management formerly known as Marshals.

Competition Support (formerly known as Shotlink)

Committee minimum age: 18

Committee shift requirements: 3

***See bold bullet points below for training requirements**

Committee Chairs – Steve Darling, Jim Manley, Rita Specht, Paula Burnett

Location Based Operators:

Laser Operator

The Laser Operator role is responsible for using a laser rangefinder to track the landing position of shots on and around the fairway. This important function of the ShotLink scoring system enables real-time distance data and statistics to be delivered to scoreboards, TV broadcast, internet, and mobile device applications.

Requirements:

- Basic knowledge of the game of golf, as well as a commitment to timeliness, accuracy, and attention to detail.
- Laser operators are stationed on a fairway and should be physically able to stand at their laser position for the duration of their shifts in various weather conditions.
- Laser operators should be comfortable with technology and focused on capturing data in a timely but accurate manner.
- ***Laser Operators must complete approximately one hour of online training, an in person or virtual training session that occurs prior to the tournament, on-course training on Wednesday of tournament week.**

Tablet Operator

The Tablet Operator role is divided into three specific roles: Fairway Quick Tablet Operator, Greenside Quick Tablet Operator and Greenside Camera Tablet Operator. Each position is responsible for using a handheld tablet device to plot the ending position of shots. This important function of the ShotLink scoring system enables real-time distance data and statistics to be delivered to scoreboards, TV broadcast, internet, and mobile device applications.

Requirements:



- Basic knowledge of the game of golf, as well as a commitment to timeliness, accuracy and attention to detail.
- Tablet operators are expected to be mobile and walk around the green as necessary to gain accurate insight into ball locations.
- Tablet operators should be capable of standing/walking for the duration of their shifts in a variety of weather conditions.
- ***Tablet Operators must complete approximately one hour of online training, an in person or virtual training session that occurs prior to the tournament, on-course training on Wednesday of tournament week.**

Rover

The Rover position is responsible for rotating through each of the Location Based Operator volunteer positions on a specific golf hole to provide breaks, answer questions, and help as needed. In some cases, the Rover may serve as a liaison between the ShotLink truck and the ShotLink volunteers on the Rover's assigned hole.

Requirements:

- The Rover should be an experienced volunteer that has completed the training for each type of competition support position, as well as Rover specific training.
- ***Rovers will be required to attend and/or assist with the on-course training provided to Laser Operators, Tablet Operators and Spotter volunteers on Wednesday of tournament Week.**

Spotters:

Ball Spotters

Ball Spotters assist the Fairway Location Based Operators and/or Greenside Tablet Operators with locating ball positions and identifying situations where players' shots may be obstructed.

Tee Spotters

Tee Spotters assist the Fairway Location Based Operators with directional knowledge of a player's ball flight from behind the teeing area.

Requirements:

- These positions require a basic knowledge of the game of golf, as well as a commitment to timeliness, accuracy, and attention to detail.
- Spotters are expected to be mobile and walk as necessary to locate shots in their designated area (normally one side of a golf hole).
- They should be capable of standing/walking for the duration of their shift in a variety of weather conditions.

Walking Scorer:

The Walking Scorer role is a critical ShotLink volunteer position that requires mental and



physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to three players to keep their scores, track specific statistics and capture real-time data that informs all aspects of the ShotLink system. Requirements:

- Walking scorers should have the physical ability to easily keep pace with their group across all 18 holes without a break and in varying weather conditions. Walking 18 holes will vary from 5-6 miles or roughly 10,000 steps.
- Walking scorers should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the PGA TOUR ShotLink staff.
- ***Walking scorer volunteers are required to complete a one-hour online training course, an in person or virtual training that occurs prior to tournament week and should be available for the Wednesday pro-am.**
- ***Additionally, Walking Scorers MUST have been a Location Based Operator for the John Deere Classic. 1st time Walking Scorers must work Wednesday and are not to be a Walking Scorer Saturday or Sunday**

Gallery Management Ambassadors (formerly known as Marshals)

Committee minimum age: 16

Committee shift requirements: 3

Wednesday – Friday half day shifts are available. Saturday and Sunday full day shifts are only available.

Committee Chairs – Bill Anderson, Harvey Green, Judy Hendren, Bradley Muller, Ken Stotmeister, Marty Strickler, Roger Wallace, John “Omar” Bradley

Gallery Management Ambassadors are given a unique inside and outside the ropes tournament experience. They are responsible for managing gallery noise & traffic, ensuring the safety of our guests by reinforcing health & safety policies; leading by example; and providing a world class guest experience.

Gallery Management Ambassadors are assigned to the teeing area, fairway and green of a specific hole (1 – 18), or to high traffic areas such as practice locations, cross walks, and hospitality areas.

TEE, FAIRWAY, GREEN, & HIGH-TRAFFIC AREA AMBASSADORS

- Ensure the safety of our guests and promote safety policies
- Protect the integrity of the competition
- Manage gallery noise and traffic
- Locate and protect errant golf shots hit outside the ropes
- Provide exceptional guest service

Admissions

Committee Minimum Age: 16



Committee shift requirement: 3 half day shifts

Committee Chairs – Diana Garman, Dean Bacon, Annette Diederich, Stephanie Macuga, Vickie McWhorter, Mary Ann Millitello, Daniel Murzyn

Admission Ambassadors

Admission ambassadors are asked to provide a high-level customer service to all tournament attendees. They support ticket purchases on guest mobile devices and educate attendees on how to display their mobile tickets for scanning at the admission gates. Admission ambassadors also help troubleshoot ticket issues that arise in the ticket service center. Volunteers should be comfortable with operation of mobile phones. Admission Ambassadors may also be responsible for providing a Courtesy Shuttle for guests. Volunteers must be 16 years of age and be comfortable operating a golf cart. Prior knowledge of course layout is preferred.

Carts

Committee minimum age: 16

Committee shift requirement: 3

Committee Chairs – Susan Archer, Marshall Bell, Jim Bradley, Danny Crouse, Steve “Arkie” Lovell, Kevin Miller

Manages the daily distribution and sanitization of golf carts. Distributes golf carts to designated tournament constituents through an organized system. Assists with numbering and cart labels while ensuring cart keys and carts are returned, charged, and cleaned daily.

Information Booth

Committee minimum age: 18 or 16 with a parent

Committee Chairs – Sue Erickson, Marsha Robinson

Information Booth manages several high traffic areas to assist spectators with directions and helpful information. These volunteers have a diverse knowledge of the overall tournament grounds.

Medical

Committee minimum age: 21

Committee Chairs – Chris Fillmer, Donna Lyons, Emily McDowell, Kelly McKay, Carol Zimmerman

Medical services volunteer provides urgent care for anyone on-course during tournament week. These volunteers must hold a pre-hospital license and CPR trained. Most of our medical volunteers are PHRNS, paramedics, or EMTs who work under a physician’s direction.

Standard Bearers

Committee minimum age requirement: 16

Committee shift requirement: 3

***New volunteers must be available for WED-FRI shifts**



Committee Chairs – Diane Lowe, Jeanne Carton, Colleen Budelier, Coral Decker, Lori Mierotto

Standard Bearer volunteers carry and update the scoring standard sign for each grouping during competition. In depth knowledge of golf scoring is preferred. Must be able to carry a standard sign (approximately 15 lbs. with a shoulder strap) and be able to walk all 18 holes (approximately 5-6 miles) in inclement weather conditions. Attending a mandatory Standard Bearer clinic prior to the tournament is required.

Transportation

Committee minimum age: 21

Committee shift requirement: 3

Operates pre and post tournament dates

U.S. issued driver's license is mandatory

Committee Chairs – Kippy Breeden, Joe Cavins, Ruth Clayton-Davis, Mike Davis, Roger Granell, Mike O'Brien, Bill Whitcomb, Donna Whitcomb

The Transportation committee operates to

- 1) distribute courtesy vehicles to PGA TOUR professionals via QC Airport
- 2) assisting with the retrieval of vehicles post cut/ post-tournament
- 3) shuttle caddies and media personal from designated parking lots
- 4) support in the vehicle tracking process.

Volunteers must provide a U.S. issued valid driver's license.